

Knowledge Base

## How To Use the Files and Settings Transfer Wizard By Using the Windows XP CD-ROM

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The information in this article applies to:

- Microsoft Windows XP Professional
  - Microsoft Windows XP Home Edition
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### SUMMARY

This step-by-step article describes how to use the Files and Settings Transfer Wizard by using the Microsoft Windows XP CD-ROM. You can use the Files and Settings Transfer Wizard to transfer settings from one computer to another. This includes your personalized settings for Microsoft Internet Explorer and Microsoft Outlook Express, as well as desktop, display, and dial-up connection settings.

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### How to Use the Files and Settings Transfer Wizard By Using the Microsoft Windows XP CD-ROM

To use the Files and Settings Transfer Wizard by using the Microsoft Windows XP CD-ROM, first complete the steps in the "Collect the Files and Settings from the Old Computer" section of this article, and then complete the steps in the "Transfer the Files and Settings to the New Computer" section of this article.

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#### Collect the Files and Settings from the Old Computer

1. Start the File and Settings Transfer Wizard on the computer from which you want to collect the files and settings:
  - a. Insert the Windows XP CD-ROM into the CD-ROM or DVD-ROM drive.
  - b. Right-click **Start**, click **Explore**, and then open the Support\Tools folder on the Windows XP CD-ROM.
  - c. Double-click the Fastwiz.exe file to start the Files and Settings Transfer Wizard.
2. Click **Next**.
3. Click **Old Computer**, and then click **Next**.
4. Click the transfer method that you want to use, for example, **Floppy drive or other removable media**, and then click **Next**.
5. On the **What do you want to transfer?** screen, click the selections that you want to transfer, and then click **Next**.

**NOTE:** When you make a selection, a summary of the items to be transferred appears in the **Based on your current selection, the following items will be transferred** list. You can use this list to verify that the settings or files that you want will be transferred.

6. The Wizard collects your files and settings. If you selected **Floppy drive or other removable media** in step 3, you are prompted to insert the media (floppy disk, or other removable media) and then click **OK**.
7. Click **Finish**.

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#### Transfer the Files and Settings to the New Computer

1. Log on to the Windows XP-based computer as the user that you want to restore settings for.
2. Click **Start**, point to **All Programs**, point to **Accessories**, point to **System Tools**, and then click **Files and Settings Transfer Wizard**.
3. Click **Next**.
4. On the **Which computer is this** screen, click **New computer**, and then click **Next**.
5. Click **I don't need the Wizard Disk. I have already collected my files and settings from my old computer**, and then click **Next**.
6. On the **Where are the files and settings?** screen, click the same transfer method that you previously selected. For example, **Floppy drive or other removable media**.

**NOTE:** If you click **Other (for example, a removable drive or network drive)**, browse to or type the location that contains the collected files and settings.

7. Click **Next**. If you selected **Floppy drive or other removable media**, you are prompted to insert disk 1 and then click **OK**.
8. Click **Finish**.
9. When you receive the following message, click **Yes**:

You need to log off for the changes to take effect. Do you want to log off now?
10. Log on to the computer to apply your transferred settings.

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### Troubleshooting

Some settings may not be restored to your Windows XP-based computer. If the computer from which the files and settings have been transferred contained settings for devices that are either not available on, or incompatible with Windows XP, these settings will not be transferred. A list of files or folders that could not be restored to their original locations appears on the **Completing the Files and Settings Transfer Wizard** screen of the Files and Settings Transfer Wizard.

The following list includes types of items that may not be transferred:

- Third-party driver files for devices that are not installed on the Windows XP-based computer.
- Network printers that are not available on the Windows XP-based computer.

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